

RTO Information

This report presents summary information about the Registered Training Organisation

Name	MILL PARK COMMUNITY SERVICES GROUP INC
Street Address	68 MILL PARK DRIVE
City/town/suburb	MILL PARK
State	VIC
Post code	3082

Summary Report

The Summary Report provides information about the RTO and a snapshot of results for the scales measured by the Learner Questionnaire (LQ) and Employer Questionnaire (EQ).

For each scale, the Summary Report presents information about the:

- count of responses used to calculate the scale score;
- average scale score; and
- variation in scale scores.

Scores are reported on the response scale of 0 to 100, where 0 means 'strongly disagree' and 100 means 'strongly agree'.

Results are provided for learners and/or employers depending on the data entered into SMART.

This Summary Report can be used to analyse the number, average and variation of the survey responses. Comparisons can be made across scales, to previous reports, or between learners and employers.

Summary statistics

Scale	Learners			Employers		
	Response count	Average score	Average variation	Response count	Average score	Average variation
Trainer Quality	40	83.5	15.5	4	69.4	22.9
Effective Assessment	40	81.2	16.0	4	64.6	10.5
Clear Expectations	40	81.1	15.8			
Learning Stimulation	40	81.1	16.7			
Training Relevance	40	79.4	16.2	4	65.3	7.0
Competency Development	40	78.4	17.5	4	61.7	14.8
Training Resources	40	80.0	16.9	4	63.9	5.6
Effective Support	40	81.4	15.8	4	66.7	10.1
Active Learning	40	76.9	15.6			
Overall Satisfaction	40	83.3	14.9	4	63.9	21.0